

IOI City Mall baby rooms: all 5 locations, stroller loan and what to ask

The five locations to save

IOI City Mall's customer support article lists five baby rooms across two wings, last modified 30 December 2024. Save this before you go; the wings are large, and a stroller makes the walk between them slower.

The five locations to save		
Wing	Level	Nearest landmark
West Wing	LEVEL	NEAREST LANDMARK
	Level 1	Near Babyshop
West Wing	LEVEL	NEAREST LANDMARK
	Level 1	Behind The Face Shop
West Wing	LEVEL	NEAREST LANDMARK
	Level 2	Behind O.W.L
East Wing	LEVEL	NEAREST LANDMARK
	Level 1	Behind Hegira
East Wing	LEVEL	NEAREST LANDMARK
	Level 2	Behind Cuticle

RESEARCH NOTES

Sources & checking

Dates record the page check, not a guarantee of current conditions. A limited-access note means the complete details could not be verified.

- IOI City Mall customer support: Where are the baby rooms?
(<https://ioicitymall.freshdesk.com/support/solutions/articles/150000192804-where-are-the-baby-rooms->)
2026-10-28
Five rooms by wing, level and landmark. Article shows last modified 30 Dec 2024. Phone numbers (+603) 8328 8900 and (+603) 8328 8899.
- IOI City Mall: Facilities & Services (<https://www.ioicitymall.com.my/facilities-services/>)
2026-10-28 · Limited access
Has a 'Baby Room' heading, but the room details are published as an image file, not text we could read.
- IOI City Mall: Directory (children & maternity) (<https://www.ioicitymall.com.my/directory-icm/?mallcategory=childrenmaternity>)
2026-10-28
Baby and maternity shop lot numbers: Babyshop L1-55, Mothercare L145-2, Chicco L148-2, Anakku L1-51.
- IOI City Mall support: Do you have baby stroller for loan?
(<https://ioicitymall.freshdesk.com/support/solutions/articles/150000195800-do-you-have-baby-stroller-for-loan->)
2026-10-28
States a baby stroller is available for loan on a first come, first served basis, at information counters: West Wing Lower Ground (fronting HomePro), West Wing Ground Floor, and East Wing Ground Floor. Article shows last modified 30 Dec 2024.

Planning suggestions are editorial starting points to adapt; no outcome or suitability is guaranteed.